

### Additional benefits for members who live in the Isle of Man (please read in conjunction with the UK scheme member guide):

Benefit	Amount Payable	Notes
Travel costs for up to 6 return trips	Up to £300 each return trip	Each member every scheme year for eligible treatment, see notes on travel costs below
Parent accompanying and staying with a child who is a member of scheme	Transport up to £300 per return trip; accommodation in full	Child of 15 or under receiving eligible treatment; one parent only

### Notes on travel costs

This benefit applies when a specialist recommends eligible in-patient or day-patient treatment that is not available on the Isle of Man. Benefit will be available to reimburse travel costs up to a limit of £300 each return trip. This provides benefit for all incurred travel costs between the Isle of Man and the intended medical facility on mainland Great Britain or the nearest available facility. Limited to 6 return trips each member every scheme year. Please note, as an Isle of Man customer, if a member's treatment is available on the Isle of Man, but they choose to use a facility that is not on the Isle of Man, travel costs won't be paid for.

Treatment must be medically necessary and be for, or directly related to, eligible in-patient or day-patient treatment and be specifically on the recommendation of a specialist.

### Customer service helpline

Please call **0800 158 3338** if you need to make a claim. The Royal Bank of Scotland customer service helpline is available 8.00am to 8.00pm Monday to Friday and 08.00am to 1.00pm on a Saturday.

Calls to and from Aviva may be monitored and/or recorded.

Healthcare scheme number 980033

Administered by Aviva Health UK Limited

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